

# CoCare interview guide for medical staff focus groups

Attendees were asked to choose which of the following topics would be most relevant to the group before starting the interview process.

# Shared patient medical record / CoCare-Cockpit

- 1) Did you use CoCare-Cockpit? If so: To what extent was it used?
- 2) What **benefits** did you experience in using CoCare-Cockpit?
- 3) What factors **facilitated** the use of CoCare-Cockpit?
- 4) What **barriers** did you need to overcome in using CoCare-Cockpit?
- 5) Is there anything you'd like to **add** regarding CoCare-Cockpit?

#### Rounds

- 6) What **changes** did you observe regarding rounds after project CoCare was implemented?
  - a) Were rounds **regularly scheduled** (preferably weekly)?
  - b) Did **organization** of rounds improve?
  - c) Were responsibilities assigned clearly?
- 7) What **benefits** did you experience with CoCare-rounds?
- 8) What **helped you** implement CoCare-rounds?
- 9) Which barriers did you have to overcome to implement CoCare-rounds?
- 10) Is there anything you'd like to **add** about CoCare-rounds?

# General practitioner teams

- 11) How useful did you find the medical care provided by GP-teams?
- 12) Which factors **facilitated** the consolidation of GP-teams?
- 13) Which factors **impeded** the consolidation of GP-teams?
- 14) What are the advantages/disadvantages of GP-teams?
- 15) Is there anything you'd like to **add** about GP-teams?



#### Medication checks

- 16) Did you perform medication checks on a regular basis?
- 17) If so: What factors **facilitated** the implementation of medication checks? How **useful** did you find the medication checks?
- 18) *If not:* Why weren't regularly scheduled medication checks performed?

### Communication and collaboration doctors-nursing staff

- 19) How did the **collaboration between doctors and nursing staff** change since project CoCare?
- 20) How did the collaboration between doctors change since project CoCare?
- 21) How did the **collaboration between general practitioners and specialists** change since project CoCare?
- 22) What factors of project CoCare facilitated collaboration?
- 23) What factors of project CoCare impeded collaboration?
- 24) Did you hold quarterly and yearly meetings?
- 25) *If so:* What factors **facilitated** the implementation of quarterly or yearly meetings? How would you rate the **usefulness** of those meetings?
- 26) If not: Why were no quarterly or yearly meetings held?

#### Extended availability

- 27) Was the availability of GPs by phone extended until at least 9 p.m. on weekdays?
- 28) *If so:* What factors **facilitated** the implementation of extended availability? How **useful** did you find the extended availability?
- 29) If not: Why was extended availability not implemented?

#### Case conferences

- 30) Were case conferences held, if applicable?
- 31) *If so:* What factors **facilitated** the implementation of case conferences? How **useful** did you find them?
- 32) If not: Why were no case conferences held?



# Standard courses of treatment / Training courses

- 33) How would you rate the off-site training for standard courses of treatment within the project?
- 34) Did you implement the CoCare-recommended standard courses of treatment at your facility?
- 35) *If so:* What factors **facilitated** the implementation of CoCare's standard courses of treatment? What **benefits** did you experience?
- 36) If not: Why were CoCare's standard courses of treatment not implemented?

Please ask in each focus group interview (allow for approximately 20 min before ending the interview):

#### Overall assessment

- Would you like for the CoCare-concept to be part of standard care in nursing homes?
- Which contextual factors would **facilitate**, which **impede** the implementation of the concept?
- What **benefit**s do you see in implementing the concept?
- Did **medical care provided to residents** of the facility improve, e.g. by avoiding hospitalizations?
- What specific measures of CoCare were especially important and why?
- What disadvantages did you experience?
- What **modifications** would you make to the concept?